

# Private Medical Insurance

## Insurance Product Information Document (IPID)

Company: HMCA Insurance Limited

Product: My Care Card Gold

HMCA Insurance Limited ([www.hmcainsurance.gi](http://www.hmcainsurance.gi)) registered in Gibraltar (Reg. No. 96060) with registered address: 33/2 Cannon Lane, Gibraltar, GX11 1AA is an insurer and is authorised and regulated by the Gibraltar Financial Services Commission (GFSC). This can be verified by visiting the GFSC's website [www.gfsc.gi](http://www.gfsc.gi) or by contacting the GFSC on +350 200 40283. HMCA Insurance Limited is authorised by the Financial Conduct Authority to passport in to the UK, reference number 452264.

This document provides a summary of the key information relating to the plan. The full terms and conditions of the plan and other important information are included in the enclosed information.

### What is this type of insurance?

This insurance is designed to provide cover for members who permanently live in the UK for treatment of an acute condition such as a disease, illness or injury of rapid onset, severe symptoms and brief duration.



#### What is insured?

##### In-hospital overnight and longer stays treatment

- ✓ Full refund for in-hospital benefits with a self pay option, at a hospital on our list
- ✓ Accommodation charges in a hospital on our list of over 500 hospitals
- ✓ NHS cash benefit of £100 per night for up to 30 nights
- ✓ Surgical charges for each stay in hospital
- ✓ Theatre fees, consumables, drugs and surgical dressing for each stay in hospital
- ✓ Pathology, investigations & Physiotherapy
- ✓ Prostheses for each stay in hospital
- ✓ Physician fees for non surgical stays in hospital

##### Personal accident benefits

- ✓ Personal accidental death benefit
- ✓ Personal accident disability cover

##### Outpatient benefits

- ✓ Initial consultation which results in treatment requiring an overnight or longer stay in hospital

##### Other additional benefits

- ✓ Radiotherapy/Chemotherapy grant
- ✓ If you are transferring from another provider we will cover future claims made for acute conditions originating when you were participating in the previous plan.
- ✓ HMCA GP advice line.
- ✓ Private prescriptions via the HMCA GP advice line



#### What is not insured?

These are some of the core exclusions, please refer to the Description of Benefits in the enclosed information.

- ✗ Long term or chronic conditions
- ✗ Pre-existing conditions if you have no previous cover, but may be covered after the first 12 months, see exclusion 2.2.1.
- ✗ If you are under investigation or treatment at the time of joining these are excluded unless declared and accepted by us.
- ✗ Pregnancy or childbirth, except in cases of complications in childbirth
- ✗ Infertility
- ✗ Alcohol and drug abuse
- ✗ Rehabilitation, convalescence or time spent in a community hospital
- ✗ Cosmetic surgery
- ✗ Dialysis in chronic renal failure
- ✗ Drugs and dressings prescribed on an out-patient basis
- ✗ Accident or emergency admissions but we will pay the NHS benefit
- ✗ Joint and back problems in the first 12 months; this does NOT apply to members who transfer from another provider
- ✗ Revision or repeat treatment to a joint problem
- ✗ Prescriptions not prescribed via the HMCA GP advice line



### Are there any restrictions on cover?

- ! Some benefits have a specific limit, please refer to the Description of Benefits in the enclosed information. Alternatively ring our helpline on 01423 798199 and we will be happy to go through the benefits. You can view them online at [www.mycardcard/docs/gold.pdf](http://www.mycardcard/docs/gold.pdf)
- ! A maximum age limit of 50 years applies.



### Where am I covered?

- ✓ You are covered in the United Kingdom.



### What are my obligations?

- You must take reasonable care to provide complete and accurate answers to any questions we ask, including if you are under any treatment, investigations or experiencing any symptoms at the time of joining.
- If anything changes between the time you agreed to join and your start date you must contact us.
- In the event of a claim, please ensure you contact our claims team on 01423 793023.
- All members must also ensure they provide all information we ask to enable us to process their claim.



### When and how do I pay?

- You can pay your subscription annually, monthly, quarterly or half yearly by direct debit.



### When does cover start and end?

- Cover commences when we receive your communication to join. If you are transferring your membership we will commence when your previous plan expires. The term of the contract is 12 months and we will write before your contract comes to an end confirming your cover and we will automatically renew unless we hear from you.



### How do I cancel my contract?

- If you wish to change your mind you have the right to cancel within 14 days of receipt of your membership certificate and any subscriptions paid will be refunded. After the first 14 days you may cancel your cover at the next annual renewal date by contacting HMCA Online, Beech Hall, Knaresborough, Yorkshire HG5 0EA. Telephone 01423 799948.